



ARIFA LAUNDRY

ARIFA LAUNDRY (M) SDN BHD

Company Registration No. 1419073-H

ENVIRONMENTAL AND SUSTAINABILITY POLICY

Process Owner: Management (Director)

Intended Users: Arifa Laundry (M) Sdn Bhd - All Employees and Business Associates

Last updated: July 2026

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1. PURPOSE

- 1.1. Arifa Laundry (M) Sdn Bhd operates commercial and industrial laundry facilities that consume water, energy and chemicals and generate wastewater and waste. This policy sets out the company's commitment to protecting the environment and to continually improving the sustainability of its operations, in line with the Environmental Quality Act 1974.

2. SCOPE

- 2.1. This policy applies to all operations, factories, employees, contractors and visitors of Arifa Laundry (M) Sdn Bhd.
- 2.2. It covers the washing, drying, finishing and delivery of linen, together with the storage and handling of chemicals, fuel and water, and the management of wastewater and solid waste.

3. COMMITMENTS

- 3.1. We are committed to conducting our business in an environmentally responsible manner. Management provides the leadership and resources needed to give effect to the commitments below and to comply with applicable environmental law.
- 3.2. We give effect to these commitments through the following, which include but are not limited to:
- a) **Legal Compliance**
We comply with the Environmental Quality Act 1974 and its regulations, and with the conditions of any permits, and we cooperate fully with the Department of Environment (DOE).
 - b) **Water Management**
We monitor water consumption, set targets to reduce water used per kilogram of linen, and manage trade effluent so that discharges meet regulatory limits.
 - c) **Energy and Emissions**
We operate and maintain boilers, dryers and machinery for efficient energy use, and we work to reduce energy consumption and associated emissions over time.
 - d) **Chemicals and Pollution Prevention**
We store, handle and dose chemicals safely to prevent spills and contamination, and we follow supplier guidance and Safety Data Sheets on safe use and disposal.
 - e) **Waste Management**
We segregate and recycle waste where practical and dispose of waste through licensed channels.
 - f) **Continual Improvement**
We set environmental objectives, monitor performance and improve results year on year, and we raise employee awareness through training.

4. IMPLEMENTATION

- 4.1. We follow standard operating procedures for washing, dosing and effluent handling, and we record water, energy and chemical usage to support monitoring and target setting.

- 4.2. We carry out internal monitoring and planned maintenance so that equipment runs efficiently and cleanly, and we respond promptly to spills or leaks.
- 4.3. We brief employees on this policy and their environmental responsibilities and provide refresher guidance when procedures or equipment change.

5. RESPONSIBILITIES AND REPORTING

- 5.1. Oversight of this policy is led by the Director, who acts as the designated person responsible for environmental matters, provides resources and reviews environmental performance. Supervisors implement the policy on the floor and all employees use water, energy and chemicals responsibly and report concerns.
- 5.2. Environmental performance is monitored on an ongoing basis, and any incident, fine or improvement notice is recorded and investigated.

Environmental concerns, spills or leaks may be reported to a supervisor or the Director.

6. EFFECTIVE DATE

This policy was approved by the Director and is effective as of 2 July 2026.